



# इंडियन रेलवे फाइनेंस कॉर्पोरेशन लिमिटेड

(भारत सरकार का उपक्रम) (सी आई एन : L65910DL1986GOI026363)

पंजीकृत कार्यालय : रूम नं. 1316 & 1349, तीसरी मंजिल, दि अशोक, डिप्लोमैटिक एन्क्लेव 50-बी, चाणक्यपुरी, नई दिल्ली-110021

दूरभाष : 011-24100385

## INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN : L65910DL1986GOI026363)

Regd. Office : Room Nos. 1316 – 1349, 3rd Floor, The Ashok, Diplomatic Enclave:- 50-B, Chanakyapuri, New Delhi-110021

Phone : 011-24100385, E-mail : info@irfc.nic.in, Website : www.irfc.nic.in

No: IRFC/SE/2022-23/50

12<sup>th</sup> January 2023

<b>National Stock Exchange of India Limited</b> Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E) Mumbai- 400 051  <b>Scrip Symbol: IRFC</b>	<b>BSE Limited</b> Listing Dept / Dept of Corporate Services, PJ Towers, Dalal Street, Mumbai -400 001  <b>Scrip Code: 543257</b>
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**Sub: Statement of Investor Complaints (Equity & Debt) under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015**

Sir/ Madam,

Pursuant to Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the Statement of Investor Complaints (Equity & Debt) for the quarter ended 31<sup>st</sup> December 2022.

This is submitted for your information and record.

For Indian Railway Finance Corporation Limited

  
(Vijay Babul Shirode)  
Company Secretary & Compliance Officer



Enclosure: As Above



BTL/IRFC/IG Rep/Dec-2022

04/01/2023

**INDIAN RAILWAY FINANCE CORPORATION LIMITED**

Room No- 1316-1349, 3<sup>rd</sup> Floor  
 Hotel The Ashok, Diplomatic Enclave, 50-B  
 Chanakypuri, New Delhi-110021

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.10.2022 to 31.12.2022.

<b>Shareholders Complaints</b>	<b>No. of complaints</b>
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints/Request received through correspondence	108
Total complaints received from the SEBI/BSE/NSE during the period	07
Total complaints/request resolved / replied during the period	115
Total Shareholders complaints pending at the end.	NIL

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

**For BEETAL Financial & Computer Services Pvt Limited**



**(S P Gupta)**  
**Vice President**

**BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED**

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

**CIN: U67120DL1993PTC052486**

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir  
 Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062  
 Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com  
 Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

R/KCPL/IRFC/IG Report/01.10.2022 TO 31.12.2022  
9<sup>th</sup> January 2023

Indian Railway Finance Corporation Limited  
Room No. 1316-1349,  
3rd Floor, Hotel The Ashok,  
Diplomatic Enclave,  
50-B, Chankyapuri,  
New Delhi-110021

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from **01.10.2022 TO 31.12.2022**

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	499
Total complaints received from the SEBI during the period	2
Total complaints resolved / replied during the period	501
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,  
for KFin Technologies Limited

  
K Brahmanandam  
Dy Manager

**KFin Technologies Limited**  
(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN: U72400TG2017PLC117649